

Tips

Air and Surface Pro and Pro Plus

Here are a few tips on the ASP you need to be aware of:

1. Make sure you plug the power cord into the unit before plugging into the wall. This is standard practice for any type technology.
2. Because these are new units right off the press, especially if you keep an inventory of ASP units to sell, it is suggested that you test each unit before selling it just to make sure everything is working correctly. After we make it through the first couple of shipments this will not be necessary. Just play it safe.
3. Some of our new Air and Surface Pro and Plus units might emit an odor when the unit is first cut on. Odor could be because of the rush in manufacturing because of the high demand. I have heard the odor might come from glue used in the unit not given enough time to dry. If that is the case, here is what you do and suggest to your customers what they should do if they have this issue.
 - a. Take everything out of the box the unit came in.
 - b. Plug the unit into the wall and set the unit to Away Mode for 4-8 hrs.
 - c. Place the unit upright in the box and run for the 4-8 hrs in the box.
 - d. The unit will self-deodorize. Ain't that cool.
4. Red Light showing up on the front screen of your ASP. This was an extra safety feature that Vollara included in the product. There is nothing wrong with the product, it's just an amp feature of safety. They have changed that on the new products being manufactured. Vollara said they built too good of a mouse trap within those guidelines. If you want to replace the unit, inform Customer Service that you want the product exchanged and have them send you an RMA.

5. The ASP+ does not have CE because the rules have changed when including ozone with air purification. The ASP+ has GS. This means German Standard which is actually a much higher standard than the old CE standards.

Signing up a Preferred Customer

There seems to be some confusion when you try to sign up a Preferred Customer.

First of all the Preferred Customer position is primarily designed for S + S with our Nutritional products. Secondly it is designed to make all the products, including technology products available to someone who just wants to buy our products at wholesale prices for their personal use. There are **two ways** to sign a Preferred Customer and/or Preferred Customer/Business Associate:

1. Click on "Buy or Join Now", click on Preferred Customer, Select the S+S product they want by clicking on the product, then click on the blue bar "Subscribe and Save" just below the price. Now go through the sign up process on the next page.

- a) Now let's say the new person does not want a nutritional product but wants an Air and Surface Pro. They go through the same process, they have to select an nutritional product to get into the registration area. After they have completed the registration process and gotten their Member #, they can cancel their S+S nutritional product and order their Air and Surface Pro.

- b) Click on Business Associate, then click on "Free Membership". Complete the registration form. If they don't want to enter their SS#, then have them enter nine 0's. Complete the process and they get their Member #. Now they are ready to place orders for anything they want.

I know b) is a lot easier but remember this: Every nutritional purchase made by anyone classified as a personally sponsored Preferred Customer, their purchases count toward your monthly Personal PV requirements if you are building a Vollara business. This is a huge benefit. This is a way to reduce or completely take care of your monthly PPV requirements to stay active. So I suggest that all Business Builders have several personally sponsored Preferred Customers on S+S.